



Introduction

The WMRC Bulletin serves to provide a summary update to member Councils on WMRC issues and developments in the periods between WMRC Council meetings. It is issued fortnightly and circulated to WMRC Councillors, their deputies, CEOs and relevant officers of our member Councils.

End of 2019 Year Roundup

This year has been a most successful one for WMRC and the cause of effective and efficient waste management across our five Member Councils. My thanks go to our Councillors and all staff for their hard work and application in getting so many runs on the board in 2019.

Safety and Security

1. Developed and rolled-out a new OH&S Management Plan
2. Developed a Contractor Safety Management System
3. Properly secured the West Metro Recycling Centre with CCTV, alarms, and motion sensitive lighting
4. Constructed new fencing and automatic sliding gates at the Recycling Centre

Financial Management

5. Launched a new financial model on 1 Jan 2019 – one more equitable across our Member Councils and providing for much greater levels of financial certainty and predictably
6. Did a lot more with less. Our expenses for the 2018-19 year were 7.1% lower than 2017-18.
7. Achieved savings to budget of \$541k
8. Reduced gate fees to the benefit of Member Councils - general waste fee down from \$280 to \$145 per tonne; and greenwaste down from \$90 to \$35 per tonne
9. Abolished the \$25 per tonne Earth Carer levy
10. Introduced volume discounts for commercial customers as part of our campaign to increase throughput and benefit from economies of scale

Procurement

11. Obtained a 15% reduction in landfill disposal charges – savings passed to Member Councils
12. Obtained a 23% reduction in greenwaste processing charges - savings passed to Member Councils
13. Procured a pre-booked bulk waste verge collection service – 'Verge Valet'

Planning

14. Completed a new Strategic Corporate Plan
15. Commenced a new Corporate Business Plan

Legal

16. The DiCOM appeal against the WMRC was dismissed on all counts by the WA Court of Appeals

Waste Services

17. Introduced popular new recycling services – polystyrene; and x-ray images
18. Introduced a kerbside recyclables receipt and haulage service (for the City of Subiaco)
19. Degassing of fridges, freezers and air-conditioners
20. Introduced bulk waste recycling (formerly consigned to landfill)
21. Fridges, freezers and air-conditioner recycling (formerly consigned to landfill)
22. Installed customer-friendly signage for all community recycling services at the Recycling Centre

Waste Education

23. Revamped the waste education program to one better suited to the needs of the community – emphasising social media, community events, short courses, occasional workshops and tours
24. Conducted regular, striking press advertising
25. Conducted weekend problem waste drop-off days
26. Developed short online waste education videos

Administration

27. Relocated the office from Wearne House to Subiaco, allowing for far greater public accessibility
28. Developed and passed a Local Law - Standing Orders
29. Migrated the IT system off server to the cloud
30. Installed a new customer-friendly phone system
31. Adopted a new Xero accounting system and brought payroll processing in-house
32. Introduced an HR Management System
33. Won 3rd prize in the City of Subiaco's *Christmas Window* competition!

Season's Greetings

The WMRC team wish all Councillors and staff of our Member Councils a safe, happy, waste-wise New Year. We look forward to providing you with the very best of service in 2020!



Stefan Frodsham - Chief Executive Officer