

1. Introduction

The WMRC Bulletin serves to provide a summary update to member Councils on WMRC issues and developments in the periods between WMRC Council meetings. It is issued fortnightly and circulated to WMRC Councillors, their deputies, CEOs and relevant officers of our member Councils.

2. Safety and Security

There have been no new safety or security incidents since our last Bulletin. The new security fencing and gates are working admirably.

Toolbox meetings attended by the CEO are held every fortnight at the West Metro Recycling Centre and monthly for the Administration office.

3. Opening Hours Extended at West Metro Recycling Centre

In order to properly service burgeoning community demand, we are delighted to announce that extended opening hours will apply from 2 March 2020. The new opening times amount to a 24% increase in WMRC's service to the public. **Please ensure that your websites are updated to take account of this change.**



WEST METRO RECYCLING CENTRE EXTENDED HOURS

Weekdays: 7.30AM - 4.00PM

Weekends: 8.00AM - 4.00PM

Public Holidays: 7.30AM - 2.00PM

Closed Christmas Day, New Year's Day & Good Friday.

4. Recycling Hotline

Since introduction the Recycling Hotline has fielded about 1000 calls. Of these about half are from our Member Councils. Recently Verge Valet queries have been accounting for many of the calls. Of the non-member council queries to the Hotline, about half are from neighbouring councils and the rest scattered across WA.

5. Waste Watchers full house

The recent Waste Watchers Workshop held on a balmy night at North Cottesloe Surf Lifesaving Club was a huge success with around 50 attendees who now know much more about what goes into each bin, what goes in none of them and how to create less waste. The next workshop is scheduled for 14 May in Claremont. [Book here.](#)

6. Waste Plans Required

We are awaiting a response from DWER to City of Subiaco's draft Waste Plan; it is due by the 7 March. Work is underway on Waste Plans for Mosman Park, Cottesloe and Claremont and due to start soon for Peppermint Grove in time for DWERs deadline of 1 April. Please contact libby.eustance@wmrc.wa.gov.au for further details.

7. Bin Tagging

This project to educate residents and reduce contamination in kerbside bins starts this week in parts of Claremont, Cottesloe and Mosman Park and next week in Subiaco. It is expected to run for 6-8 weeks. All Member Councils have been provided with communications material for Elected Members, staff and residents. This information is also available [here](#).

8. Resident Recycling Centre Access Pass

Following the resolution at the WMRC OCM on 6 February, the WMRC will work with member and neighbouring Council CEOs to progress the recycling centre access pass and update the current tip pass system. The access pass will limit access to the West Metro Recycling Centre's specialised recycling and collection services to residents of contributing councils.

9. FOGO Forum

10.00 am to 3.00 pm - Friday 27 March 2020

Prime House, 8 Davidson Terrace, Joondalup (TBC – subject to numbers)

A headline strategy of the *Waste Avoidance and Resource Recovery Strategy 2030* commits to a consistent three bin kerbside collection system, which includes separation of food organics and garden organics (FOGO) from other waste categories, to be provided by all local governments in the Perth and Peel region by 2025. The Waste Authority has established a FOGO Reference Group to support the rollout of the three bin FOGO system.

The **FOGO Forum** will provide stakeholders with an opportunity to hear from key speakers with FOGO experience, ask questions and share information.

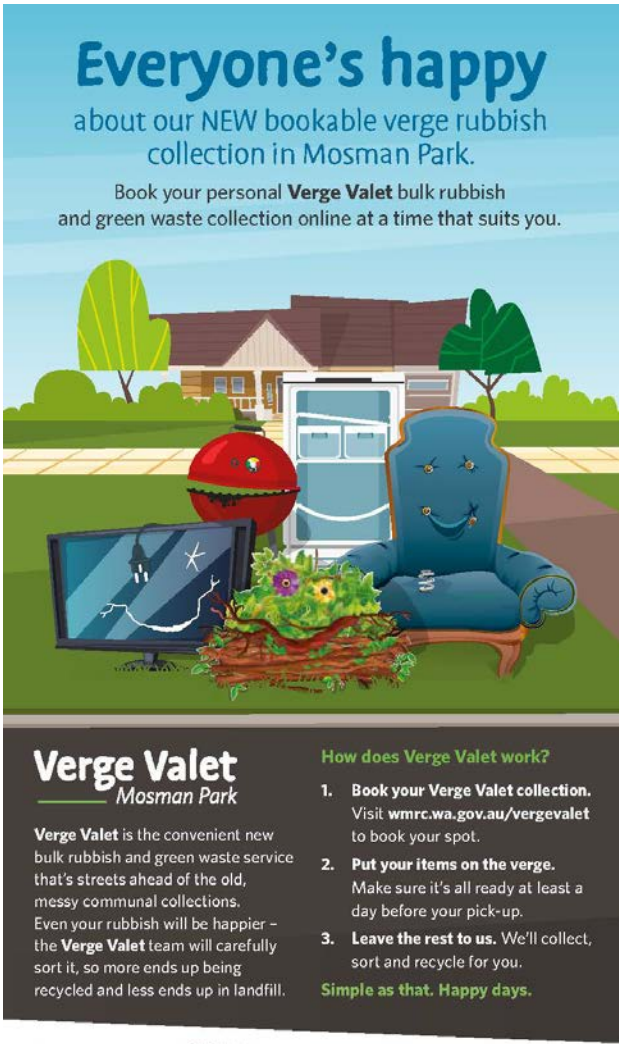

Topics will include:

- Markets
- Processing
- Local government services, education and engagement

Please register your interest in attending by emailing fogo.rollout@dwer.wa.gov.au by **Friday 6 March 2020**.

10. Verge Valet service

The Verge Valet full launch is scheduled for 14 March. There have been over 100 services of bulk and green waste to date from single unit dwellings and units in multi-residential developments of up to 25 units.

	Just some of the feedback to date
 <p>Everyone's happy about our NEW bookable verge rubbish collection in Mosman Park.</p> <p>Book your personal Verge Valet bulk rubbish and green waste collection online at a time that suits you.</p> <p>Verge Valet Mosman Park</p> <p>Verge Valet is the convenient new bulk rubbish and green waste service that's streets ahead of the old, messy communal collections. Even your rubbish will be happier – the Verge Valet team will carefully sort it, so more ends up being recycled and less ends up in landfill.</p> <p>How does Verge Valet work?</p> <ol style="list-style-type: none"> Book your Verge Valet collection. Visit wmrc.wa.gov.au/vergevalet to book your spot. Put your items on the verge. Make sure it's all ready at least a day before your pick-up. Leave the rest to us. We'll collect, sort and recycle for you. <p>Simple as that. Happy days.</p> <p>Town of Mosman Park Western Metropolitan Regional Council Managing waste wisely</p> <p>For bookings or more information, go to wmrc.wa.gov.au/vergevalet</p>	<p>Just some of the feedback to date</p> <p>"I love, love this service! The convenience of having bulk waste removed when I need it, instead of storing bulky items until the next council service is magical. Thank you for trialling this - I am a fully supporter and hope this is the way of the future."</p> <p><i>"I thought it was so much better having the rubbish collected quickly and efficiently, it was a relief not to have rubbish and collectors in the street for 3 weeks"</i></p> <p>"I think is a brilliant idea , it helps with homes collecting too much rubbish and is helps that other people don't know when collection day is and therefore stops others from dumping more rubbish on the verge , and stops others from making a massive mess on the neighbourhood."</p> <p><i>"Perfect - on time & collected every little piece of green waste"</i></p> <p>"Very efficient booking and pick up on time as scheduled"</p> <p><i>"Perfect, rubbish out one day gone the next. Book when convenient"</i></p>
<p>2. How would you rate the booking system?</p> <p>35 Responses</p> <p>★★★★★ 4.91 Average Rating</p>	<p>4. How would you rate the collection service? This includes the removal of items and cleanup of the verge afterwards.</p> <p>35 Responses</p> <p>★★★★★ 4.80 Average Rating</p>
<p>6. How would you rate the Verge Valet service as a whole?</p> <p>35 Responses</p> <p>★★★★★ 4.74 Average Rating</p>	<p>7. Do you prefer the Verge Valet service over a traditional bulk verge collection?</p> <p> ● Yes 32 ● No 0 ● Indifferent 3 </p> 

A 3.5% discount on the collection charge will apply as each subsequent council joins. The service will also be made available to surrounding non-member Councils.



Stefan Frodsham - Chief Executive Officer